



Client  
Experience  
Guide



# Welcome to our UK facilities

From our four sites in South Wales, PCI's European operations deliver a fully integrated Molecule to Market offering for our clients. Utilising leading edge technology and unparalleled expertise, PCI addresses global drug development needs at each stage of the product life cycle, for even the most challenging applications.

## Hay on Wye

With extensive capability for both clinical and commercial packaging and labelling activities, the Hay-on-Wye site offers clients a robust solution for primary and secondary packaging of a variety of drug delivery forms. PCI's expertise and investments in leading packaging technologies create solutions for speed-to-market and efficiency in drug supply.

Scalable packaging technologies allow us to grow and evolve as project needs change through the product life cycle, from early phase clinical development and growth into large scale clinical supply, commercial launch, and ongoing global supply. PCI offers bespoke packaging solutions for challenging applications at its Hay facilities, including modified environments for light and moisture sensitive products, Cold Chain solutions for temperature sensitive products and biologics, specialist facilities for packaging of potent compounds, as well as offering one of the largest controlled drug vaults in all of Europe.

With over 30 years of experience, the dedicated team at Hay prides itself on a breadth of knowledge and specialist expertise, ensuring the best possible solutions for our clients.

## Treforest

Specialising in Clinical trial logistical services, PCI's Treforest facility is strategically located to take advantage of its UK geographic conveniences and proximity to both London and Cardiff in supplying investigational medicines to patients around the world. Storage, distribution, and returns management of IMP materials all happens at this 23,000 sq.ft. purpose built facility, stationed conveniently near the M4 corridor.

Our expertly trained and experienced associates handle thousands of shipments each year to investigational sites located in over 100 countries around the world. Well versed in the challenges of truly global clinical trial distribution, our team in Treforest understands to the specific requirements for each drug product, utilising cutting edge validated shipping technologies and leveraging a trusted network of proven international couriers and depot networks.

## Tredegar

With unparalleled capability in contained manufacture of potent compounds, our Tredegar site excels as PCI's centre of excellence for drug manufacture. Significant investment in cutting edge technologies and world-class award-winning facility design have enabled a truly market leading service for the development and manufacture of clinical and commercial scale products. Services include formulation and analytical development, clinical trial supply, and commercial manufacturing of solid oral dose, powders, liquids and semisolids, supported by in-house packaging and labelling services and on-site laboratory services.

With over 35 years of experience in providing integrated drug development, PCI supports compounds from the earliest stages of development through to commercial launch and ongoing supply. Recognized for our regulatory and export experience, our Tredegar site supplies global markets including Europe, the US, South America and Japan.

## Bridgend

With considerable investment in specialist capability, PCI's Bridgend location offers both extensive secondary packaging and labelling expertise coupled with unrivalled capability for supporting an considerable range of Cold Chain and Ultra Cold Chain product needs, including the expertise and infrastructure to support preparation, storage and global distribution of cell therapies and Advanced Therapeutic Medicinal Products (ATMP) with cryogenic temperature requirements down to -196°C. The site also supports bespoke client needs with custom solutions for each developing therapy, partnering with clients to identify the optimal solution for each challenging temperature sensitive application.

Our dedicated experts are highly effective in addressing specific customer challenge, providing clients both industry leading practices and innovative solutions in support of clinical development and global trial supply. PCI's Bridgend team supports clients with an expert staff of highly skilled associates and extensive industry experience, versed in the needs of today's clinical trial market.



## Hay on Wye



## Treforest



## Tredegar



## Bridgend



# Hay-on-Wye

The town of Hay-on-Wye is located on the Welsh and English borders and has an approximate population of 1500 people. The town lies at the northernmost point of the Brecon Beacons National Park, standing on the southern side of the River Wye. Across the river to the north are the green hills of Radnorshire, to the south and west lies the glorious range of the Black Mountains. To the east is the Golden Valley, part of the cultivated farmlands of Herefordshire. Hay is situated in some of the most varied and beautiful countryside the British Isles has to offer.

In local terms, the town was known as 'The Hay',

the name deriving from Norman origin, Hay or Haie, meaning a fenced or hedged enclosure. In modern times, Hay is known throughout the world as 'The Town of Books', and is widely considered to be the second-hand book capital of the world.

For ten days a year, 85,000 people come from all over the UK, Europe, America and the rest of the world to join a carnival celebration of ideas and stories at the Hay Festival of Literature & the Arts. Writers, politicians, poets, scientists, comedians, philosophers and musicians come together on the greenfield site to talk, eat, think, drink and be merry!



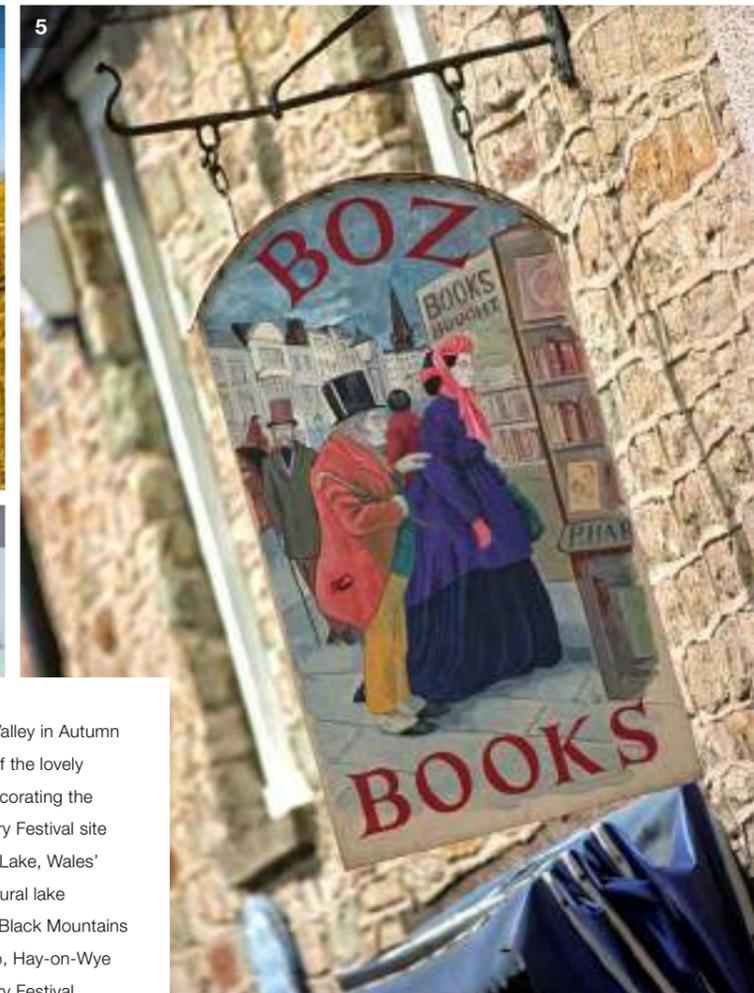
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1. The Wye Valley in Autumn
2. Just one of the lovely statues decorating the Hay Literary Festival site
3. Llangorse Lake, Wales' largest natural lake
4. Hay Bluff, Black Mountains
5. Book shop, Hay-on-Wye
6. Hay Literary Festival
7. Hay-on-Wye town centre



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# Treforest

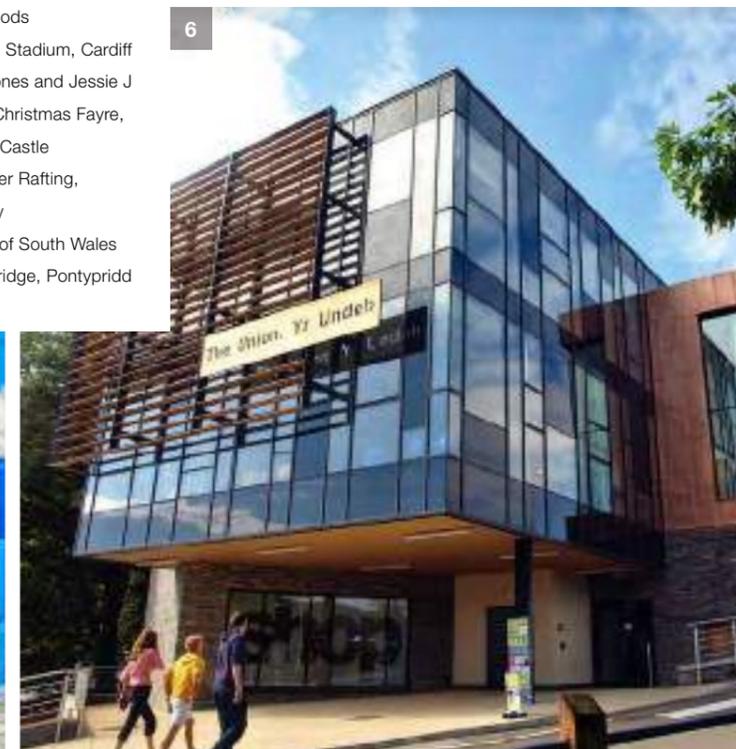
Set in the beautiful Welsh countryside approximately 20 minutes from Cardiff, Treforest is historically connected to the mining of tin plate, dating back as far as 1835. Today, the town is better known for its links to the University of South Wales and this relationship dates back to 1913 when the School of Mines was originally established.

Today students from around the world come to study, with Treforest being the university's main and largest campus, playing host to the bulk of academic departments and facilities.

Established in Treforest in 1936, the Wales and Monmouthshire Trading Estates Ltd., a non-profit

making company, aimed to establish one or more trading estates in Wales. By the end of 1937, three factories had been completed and occupied. During the Second World War these factories played a significant part in the war effort, with the government requisitioning the buildings to provide supplies for the British troops.

Famously, Treforest is also the birth place of the musical legend Tom Jones, it is rumoured that Tom has an original telephone box from the town in his Californian home to remind him of his routes. Treforest was also home to Upper Boat Studios - a television studio complex where Doctor Who, Torchwood and The Sarah Jane Adventures were filmed up until 2013.



1. Bike Park Wales, Gethin Woods
2. Millennium Stadium, Cardiff
3. Sir Tom Jones and Jessie J
4. Medieval Christmas Fayre, Caerphilly Castle
5. White Water Rafting, Cardiff Bay
6. University of South Wales
7. The Old Bridge, Pontypridd



# Tredegar

Situated at the north end of the Sirhowy Valley in South Wales, Tredegar is a vibrant town with a unique history. The town has been in existence for over 200 years and its past has been shaped by heavy industry, particularly iron and coal.

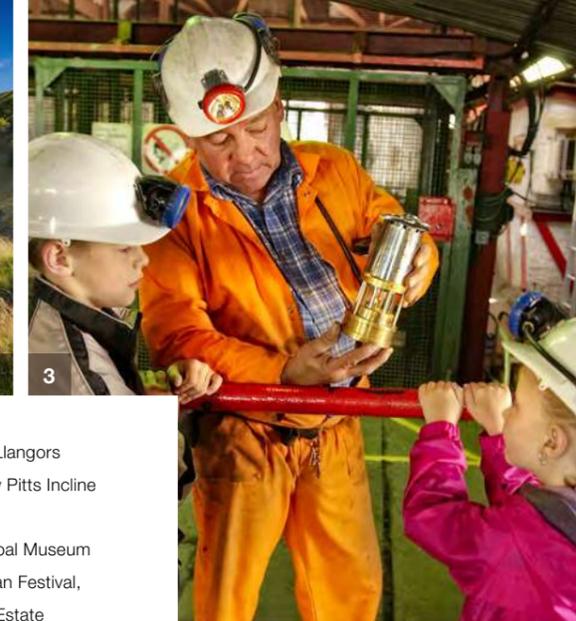
In the 1800's, Tredegar was a beautiful area amongst forested hills with a few scattered farming homesteads. With the growth of the iron industry and the creation of the Tredegar Iron Company (TIC) in 1799, Tredegar turned into a 19th century boom town.

The owners of the TIC were responsible for the erection of many of the towns landmarks including the town hall and the iconic town clock which has stood in 'The Circle' (originally Market Square) since 1858.

Many famous residents include the former leader of the British Labour party, The Right Honourable, the Lord Neil Kinnock and snooker ace, Ray Reardon.

It is also proud to host a unique gold post box to honour Gold medal winning Paralympic cyclist Mark Colbourne who claimed Wales' first gold of the 2012 London Paralympic Games.

By far the most famous person to come from the town was Aneurin Bevan. The son of a miner, Bevan was a lifelong champion of social justice, rights of working people, and socialism. In 1945 Bevan was appointed as Secretary of State for Health, with a remit that also covered housing. Bevan had responsibility for instituting a new National Health Service, paid for by a severe increase in marginal tax rates and with no fees paid at the point of delivery. He is recorded as having said of the NHS, "All I am doing is extending to the entire population of Britain the benefits we had in Tredegar for a generation or more. We are going to 'Tredegar-ise' you."



1. Mynydd Llangors
2. Bedwelty Pitts Incline Engine
3. Big Pit Coal Museum
4. Green Man Festival, Glanusk Estate
5. Monmouthshire Golf Club
6. Gold for Mark Colbourne
7. Abergavenny Food Festival
8. Aneurin Bevan, Tredegar's most famous son



# Bridgend

Situated in South Wales, 18-miles (29 km) west of the capital Cardiff, Bridgend sits at a confluence of three rivers, the River Ogmore, the Llynfi River and the Garw River. Named in the 15th Century, Bridgend literally means 'The main bridge on the River Ogmore' after a stone bridge was built to connect (permanently) each side of the River. Originally this bridge had four arches but in the 18th century a massive flood washed two of them away. The rest of the bridge still stands and still remains a focal point of the town.

The Industrial Revolution brought prosperity and a good communication system to Bridgend. Although itself outside the rich coal seams, the mining valleys of Ogmore and Llynfi sent their coal down by small railways to meet Brunel's main line. The present railway station incorporates part of the original building.

Just before the outbreak of the Second World

War, a huge Royal Ordnance Factory was built and a massive underground armament store dug into the hill of Brackla. Subsequently this was converted into a complex nuclear bunker, but since the end of the Cold War, the communications pylon stands amongst hundreds of fast-growing broadleaf trees - a peaceful home for many species of wildlife.

During the war, German prisoners of war were confined in a camp at Island Farm, to the west of the town. In 1945 a number of prisoners escaped, some reaching the east coast of England before being recaptured.

Since the war, the face of Bridgend has changed with the ever-growing industrial complex. Ford and Sony have huge factories, and are the foremost employers, attracting workers from most of the surrounding areas. Bridgend is also home to the headquarters of the South Wales Police force.



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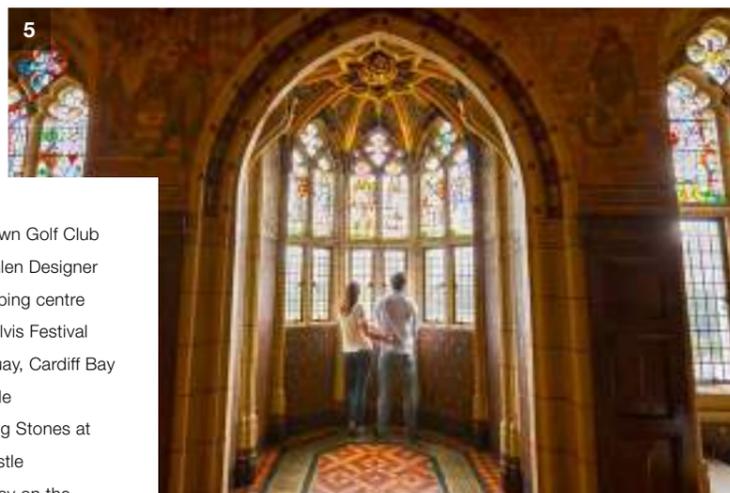
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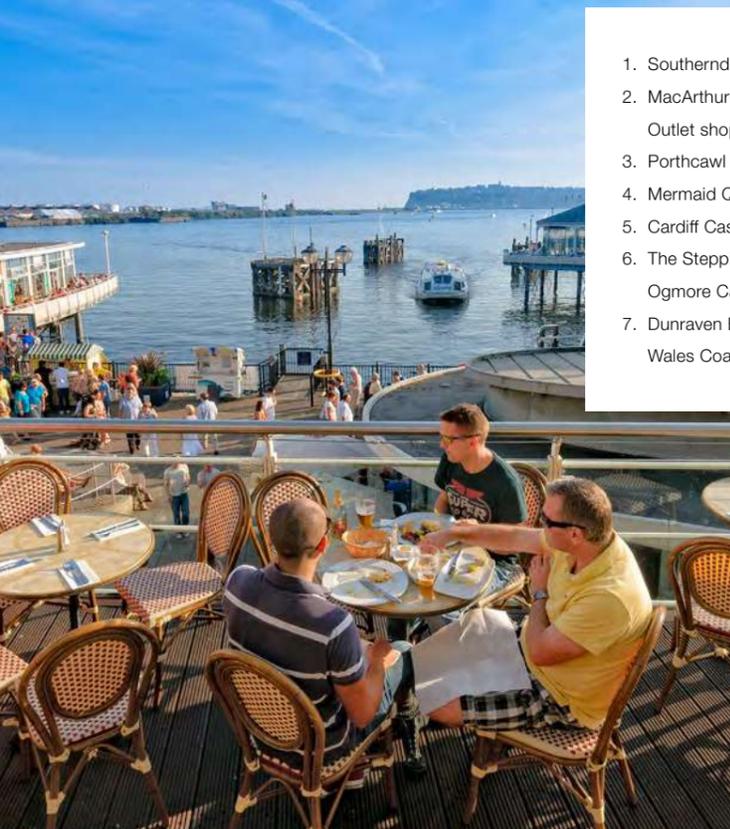


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1. Southerndown Golf Club
2. MacArthurGlen Designer Outlet shopping centre
3. Porthcawl Elvis Festival
4. Mermaid Quay, Cardiff Bay
5. Cardiff Castle
6. The Stepping Stones at Ogmere Castle
7. Dunraven Bay on the Wales Coast Path



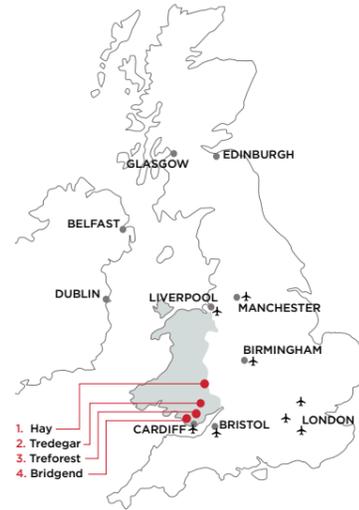
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# Getting to our sites

Cardiff Airport has direct and connecting flights from over 800 destinations worldwide.



## Airport

### Birmingham Airport

Distance to Hay: 84 Miles  
Distance to Treforest: 125 Miles  
Distance to Bridgend: 129 Miles  
Distance to Tredegar: 107 Miles  
[birminghamairport.co.uk](http://birminghamairport.co.uk)

### Bristol Airport

Distance to Hay: 78 Miles  
Distance to Treforest: 53 Miles  
Distance to Bridgend: 63 Miles  
Distance to Tredegar: 64 Miles  
[bristolairport.co.uk](http://bristolairport.co.uk)

### Cardiff Airport

Distance to Hay: 69 Miles  
Distance to Treforest: 21 Miles  
Distance to Bridgend: 18.5 Miles  
Distance to Tredegar: 40 Miles  
[cardiff-airport.com](http://cardiff-airport.com)

### London Heathrow Airport

Distance to Hay: 169 Miles  
Distance to Treforest: 141 Miles  
Distance to Bridgend: 150 Miles  
Distance to Tredegar: 151 Miles  
[heathrowairport.com](http://heathrowairport.com)

### Manchester Airport

Distance to Hay: 134 Miles  
Distance to Treforest: 186 Miles  
Distance to Bridgend: 195 Miles  
Distance to Tredegar: 173 Miles  
[manchesterairport.com](http://manchesterairport.com)

## Drive

When driving to any of PCI's UK facilities please use the following postcodes for SATNAV devices

**Hay on Wye** - HR3 5PG

**Treforest** - CF37 5UR

**Tredegar** - NP22 3AA

**Bridgend** - CF31 3RT

DISTANCES TO SITES	HAY	BRIDGEND	TREFOREST	TREDEGAR
<b>HAY</b>		68.8 miles 110 km	49.4 miles 79 km	27.5 miles 44 km
<b>BRIDGEND</b>	68.8 miles 110 km		18.8 miles 30 km	38.1 miles 61 km
<b>TREFOREST</b>	49.4 miles 79 km	18.8 miles 30 km		20 miles 32 km
<b>TREDEGAR</b>	27.5 miles 44 km	38.1 miles 61 km	20 miles 32 km	

## Coach, Bus and Rail

### National Rail Enquiries

Tel. 08457 484950  
+44 (0) 2072 785240  
[nationalrail.co.uk](http://nationalrail.co.uk)

### National Express Coaches

Tel. 08717 818178  
Overseas: +44 (0) 8717 818178  
[nationalexpress.com](http://nationalexpress.com)

### Public Travel Information

Tel. 08712 002233  
Overseas: +44 (0) 8712 002233  
[travelline.info](http://travelline.info)

## Taxi Service

PCI are happy to arrange ground transport (taxis) on your behalf from your arrival to any of our facilities. Please contact your meeting host in advance of your visit with details of your journey, including flight numbers, so we can make the necessary arrangements:

### Hay-on-Wye

#### Blue Line

[blueline-taxis.co.uk](http://blueline-taxis.co.uk)  
T: +44 (0) 1432 263000

#### Glasbury Taxis

Hay-on-Wye  
T: +44 (0) 7966 017714

#### Bridgend

#### Neil's Executive Travel

T: +44 (0) 7780 441330  
Email: [taxidavies@hotmail.co.uk](mailto:taxidavies@hotmail.co.uk)

#### Treforest

#### Dragon Taxi

[dragontaxis.com](http://dragontaxis.com)  
T: +44 (0) 2920 333333

#### Tredegar

#### Tim's Travel

Sara: +44 (0) 7958 791537  
Gareth: +44 (0) 7958 791537  
Tim: +44 (0) 7944 299957  
E: [Morgansara@aol.com](mailto:Morgansara@aol.com)

#### Sullys

T: +44 (0) 1495 723337  
E: [sullystaxis@hotmail.com](mailto:sullystaxis@hotmail.com)

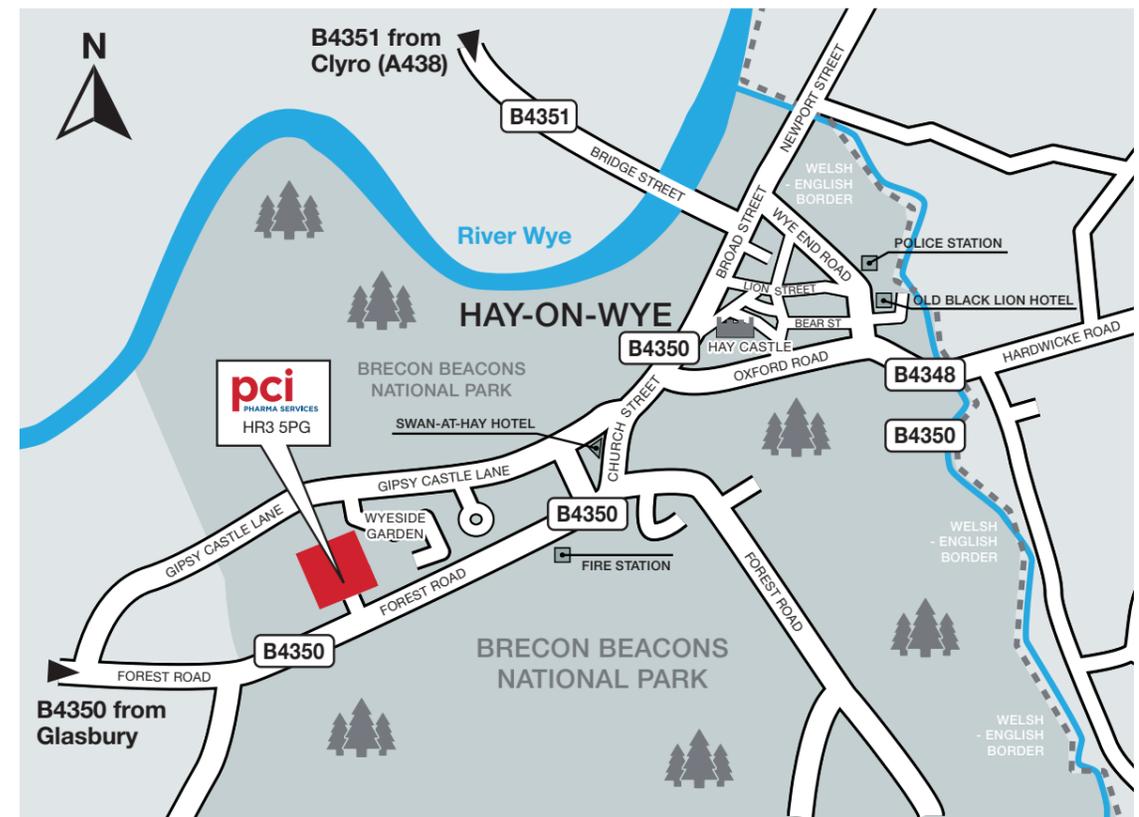
## Hay on Wye

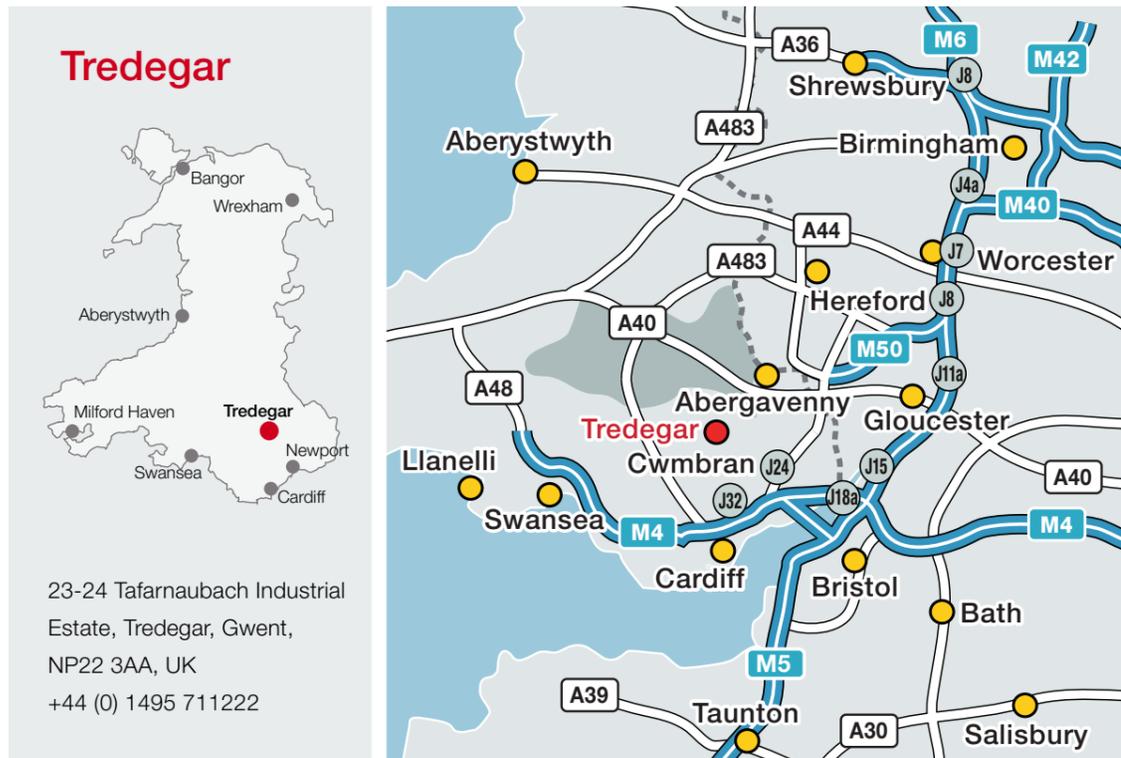
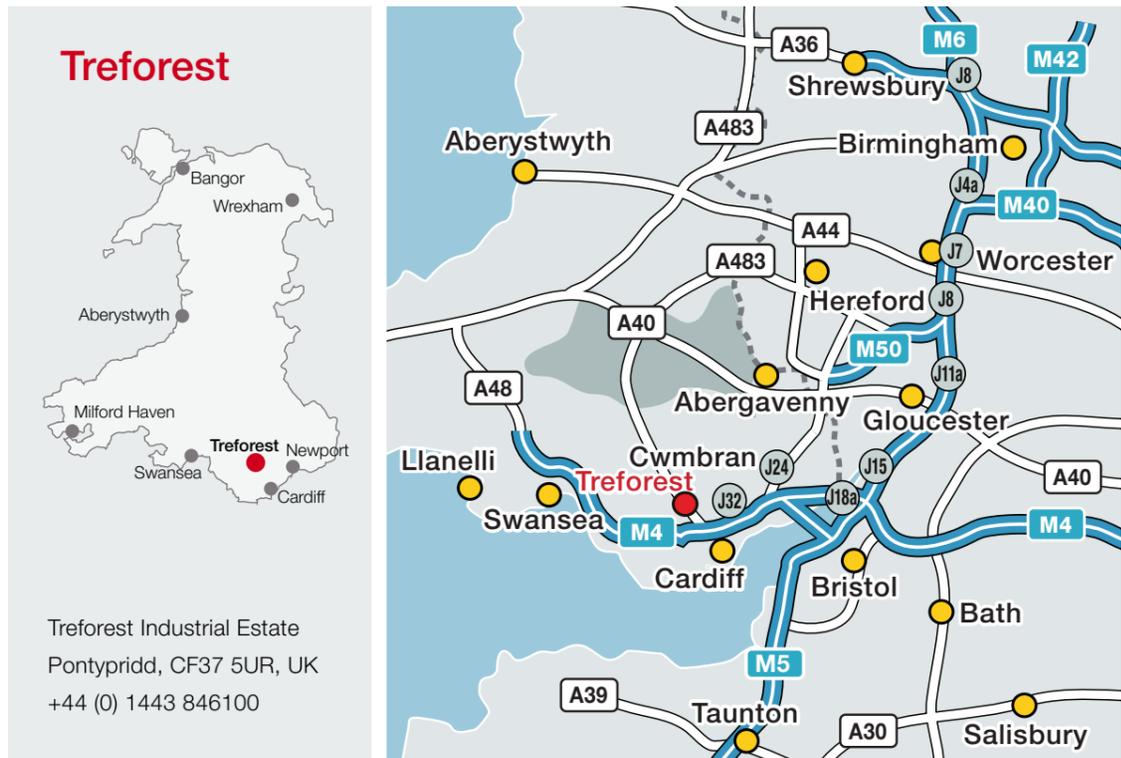


Wye Valley Business Park,  
Hay-on-Wye, HR3 5PG, UK  
+44 (0) 1497 820 829



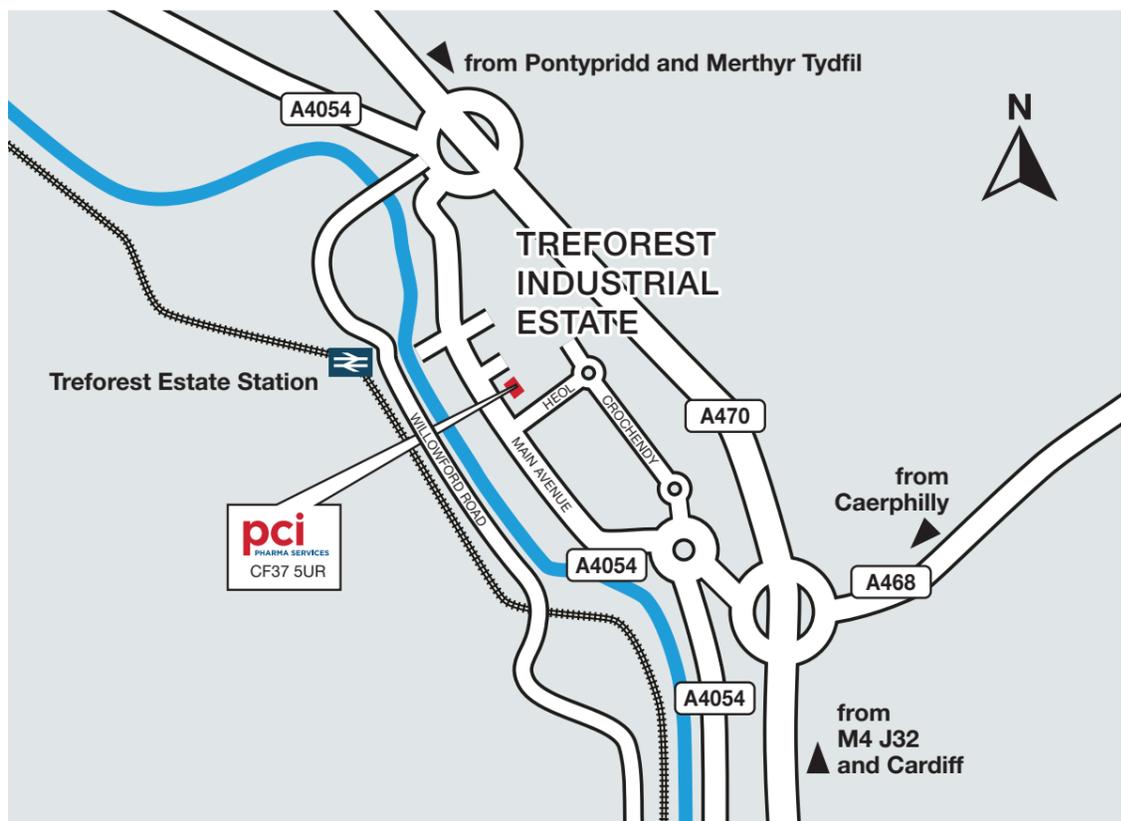
Hay-on-Wye often abbreviated to just "Hay", is a small market town and community which lies on the Welsh side of the Welsh/English Border in the County of Powys. Often described as "the town of books", it is the National Book Town of Wales. The annual Hay Festival is a major international literary festival.





Treforest (Welsh: Trefforest) is a village in the county borough of Rhondda Cynon Taf. The village is historically connected with the Crawshay family who established a major tinplate works in 1835. Treforest is now known for its association with the University of South Wales, originally established as the School of Mines at Treforest in 1913.

A unique valley town that can boast its own place in history. Tredegar is the birthplace of the National Health Service, which was modelled on the Tredegar Medical Aid Society. Aneurin Bevan, the NHS' founder, is Tredegar's most famous son and when visiting Tredegar make sure that you take in the Bevan Trail.



## Bridgend



Biotech House, Western Ave.,  
Bridgend Industrial Estate,  
Bridgend, Mid Glamorgan,  
CF31 3RT, UK  
+44 (0) 1656 750550



Bridgend is a beautiful region where history tumbles out to greet you around every corner. In fact it's like Wales in miniature. Everything in close proximity. Castles, ancient inns, mysterious mansions, rugged coast and inspiring churches, all contained within 28 miles of coastal scenery that also includes villages, towns, history and legends.

# Our favourite places to stay

The following hotels listed are all part of the PCI's preferred hotels program.

### Preferred hotels for Hay-on-Wye



#### Llangoed Hall

Llyswen, Brecon Powys, LD3 0YP  
Tel. +44 (0) 1874 754525  
www.llangoedhall.co.uk

Distance from Hay: 8.6 miles (15 minutes)



#### Foyles of Glasbury

Glasbury on Wye, Hereford, HR3 5LH  
Tel. +44 (0) 1497 847550  
www.foylesofglasbury.com

Distance from Hay: 3.5 miles (6 minutes)

### Preferred hotels for Treforest



#### Bryn Meadows Golf, Hotel & Spa

Ystrad Mynach, Caerphilly, CF82 7SN  
Tel. +44 (0) 1495 225590  
www.brynmeadows.co.uk

Distance from Trefegar: 13 miles  
Distance from Treforest: 9 miles

### Preferred hotels for Trefegar



#### The Angel Abergavenny

Abergavenny, Monmouthshire, NP7 5EN  
Tel. +44 (0) 1873 857121  
www.angelabergavenny.com

Distance from Trefegar: 13.5 miles  
Distance from Treforest: 33 miles



Preferred hotels for Bridgend



**Cae Court Hotel**

12 Merthyr Mawr Road North,  
Bridgend, CF31 3NH  
Tel. +44 (0) 1656 668866  
www.caecourt.com

*Distance from Bridgend: 2.1 miles (7 minutes)*



**The Vale Hotel**

Hensol Park, Hensol, CF72 8JY  
Tel. +44 (0) 1443 667800  
www.vale-hotel.com

*Distance from Bridgend: 11 miles*

Preferred hotels for Cardiff



**Mercure Holland House Hotel**

24-26 Newport Road, Cardiff, CF24 0DD  
Tel. +44 (0) 2920 435000  
www.mercure.com

*Distance from Hay: 58 miles  
Distance from Bridgend: 32 miles  
Distance from Treforest: 10 miles  
Distance from Tredegar: 22 miles*



**The St Davids Hotel**

Havannah Street, Cardiff, CF10 5SD  
Tel. +44 (0) 2920 454045  
www.thestdavidshotel.com

*Distance from Hay: 58 miles  
Distance from Tredegar: 33 miles  
Distance from Treforest: 11 miles  
Distance from Bridgend: 21 miles*



Be adventurous,  
to us it's second nature



**Brecon Beacons**

With mountains and moorland, large standing stones and castles, lively waterfalls and vibrant communities, the Brecon Beacons National Park has masses to offer residents and visitors. It has a long and colourful history and a rich and varied mythology and culture.

The National Park is around 42 miles wide. In total, it covers approximately 520 square miles of South and Mid Wales, just west of Herefordshire, and includes parts of Powys, Carmarthenshire, Monmouthshire, Rhondda and Merthyr Tydfil. It gets its name from the Central Beacons, which dominate the skyline south

of Brecon. They rise to 886 metres at Pen y Fan, the highest peak in southern Britain.

The night skies are remarkable and have earned the park recognition as an International "Dark Sky Reserve". Every March, Brecon Beacons hosts the Hay Dark Skies Festival where visitors have a unique opportunity to view the stars from the darkest skies in southern Britain.

The industrial heritage is magnificent, Blaenavon is classified as a UNESCO World Heritage Site. The rocks in the national park also tell their own story. They are so unique that part of the park has been designated a UNESCO Geopark.

*Wales has boutique hotels, smart city hotels, five-star luxury spa hotels, seaside hotels with infinity pools, gorgeous country house hotels with kitchen gardens. We've got hundreds of friendly B&Bs at the seaside, in the countryside, or half-way up a mountainside, we've got room – and rooms – for everyone.*



**Brecon Beacons National Park**  
 Brecon LD3, United Kingdom  
 Tel. +44 (0) 1874 624437  
 www.breconbeacons.org



## Castles, Parks and Gardens

### 1 Cyfarthfa Park

Brecon Road, Merthyr Tydfil, CF47 8RE  
 Tel. +44 (0) 1685 727371  
 www.cyfarthfa.com

### 2 Bedwelty House and Park

Morgan Street, Tredegar, NP22 3XN  
 Tel.: +44 (0) 1495 353370  
 www.bedweltyhouseandpark.co.uk

### 3 Coity Castle

Coity, Bridgend, CF35 6BH  
 Tel. +44 (0) 1443 336000  
 www.cadw.wales.gov.uk/daysout/coitycastle

### 4 Tredegar House Park and Gardens

Newport, Monmouthshire, NP10 8YW  
 Tel. +44 (0) 1633 815880  
 www.nationaltrust.org.uk/tredegar-house

### 5 Cardiff Castle

Castle Street, Cardiff, CF10 3RB  
 Tel. +44 (0) 2920 878100  
 www.cardiffcastle.com

### 6 Hay on Wye Castle

Hay Castle Trust, Hay-On-Wye  
 Herefordshire, HR3 5DG  
 Tel. +44 (0) 1497 820079  
 www.haycastletrust.org



## Other Activities

### Mountain Biking & Caving

**Black Mountain Activities**  
 Three Cocks, Brecon, LD3 0SD  
 Tel. +44 (0) 1497 847897  
[www.blackmountain.co.uk](http://www.blackmountain.co.uk)

### Bike Hire

**Drovers Cycles**  
 Forest Rd, Hay-on-Wye, HR3 5EH  
 Tel. +44 (0) 1497 822419  
[www.drovercycles.co.uk](http://www.drovercycles.co.uk)

### Horse Riding

**Tregoyd Mountain Riders**  
 Tregoyd Farm, Brecon, LD3 0SP  
 Tel. +44 (0) 1497 847351  
[www.tregoydriding.co.uk](http://www.tregoydriding.co.uk)

### Canoeing & Kayaking

**Paddles & Pedals**  
 Castle Street, Hay-on-Wye, HR3 5DF  
 Tel. +44 (0) 1497 820604  
[www.canoehire.co.uk](http://www.canoehire.co.uk)

### Shopping

**Bridgend Designer Outlets**  
 The Derwen, Bridgend, CF32 9SU  
 Tel. +44 (0) 1656 665700  
[www.mcarthurglen.com/uk/bridgenddesigner-outlet/en/](http://www.mcarthurglen.com/uk/bridgenddesigner-outlet/en/)

### St David Shopping Centre, Cardiff

Bridge Street Arcade  
 11 St Davids Way, Cardiff, CF10 2EF  
 Tel. +44 (0) 2920 367600  
[www.stdavidscardiff.com](http://www.stdavidscardiff.com)

### Walking

**Leaping Stiles**  
 Temple Street, Llandrindod Wells, LD1 5HU  
 Tel. +44 (0) 1597 826690  
[www.leapingstiles.co.uk](http://www.leapingstiles.co.uk)

### Golf

**Rhosgoch Golf & Leisure Club**  
 Rhosgoch, Paincastle, Builth Wells,  
 Powys, LD2 3JY  
 Tel. +44 (0) 1497 851251  
[rhosgoch-golf.co.uk](http://rhosgoch-golf.co.uk)

### The Vale Hotel

Hensol Park, Hensol, CF72 8JY  
 Tel. +44 (0) 1443 667800  
[www.vale-hotel.com](http://www.vale-hotel.com)

### Tredegar Park Golf Club

Parc y Brain Road  
 Rogerstone, Newport, NP10 9TG  
 Tel. +44 (0) 1633 894433  
[www.tredegarparkgolfclub.co.uk](http://www.tredegarparkgolfclub.co.uk)



**BBC DOCTOR WHO EXPERIENCE**

This interactive journey takes you and the Doctor on a spectacular adventure through time and space. Step through a crack in time and help the Doctor, armed with his Sonic Screwdriver to escape from his foes, fly the TARDIS and come face-to-face with some of the scariest monsters seen on screen including Daleks, Cybermen and Sontarans. Featuring exclusive filmed sequences with Peter Capaldi and packed with amazing special effects, this multi-sensory experience is fun for the family and fans alike.

Distance from Hay: 61 miles  
 Distance from Treforest: 10.5 miles  
 Distance from Tredegar: 31 Miles  
 Distance from Bridgend: 22 Miles

**TECHNIQUEST**  
[www.techniquest.org](http://www.techniquest.org)

The Science and Discovery Centre

Techniquest's mission is to engage people with science and to motivate them to learn more. This unique science centre offers interactive experiences that are accessible to all, and that have been enjoyed in its centre by over 4 million people since its inception in Cardiff in 1986.

Distance from Hay - 66 Miles  
 Distance from Treforest - 16 Miles  
 Distance from Tredegar 37 Miles  
 Distance from Bridgend 20 Miles



Combining the expertise of

AndersonBrecon



Packaging Coordinators, Inc.



to create excellence in pharmaceutical outsourcing, from molecule to market

We've come together to create one expert team



PCI is an integrated full service provider and a trusted partner to leading companies in the global healthcare industry. We offer unparalleled expertise and experience in taking compounds from the earliest stages of development through to commercial launch, delivering speed to market and commercial success for our customers. Core services include: analytical services, formulation development, clinical trial supply, commercial manufacturing and packaging, QP services, supply chain management, storage and distribution.

**HAY-ON-WYE**

Wye Valley Business Park,  
Hay-on-Wye, HR3 5 PG, UK  
+44 (0) 1497 820 829

**TREFOREST**

Treforest Industrial Estate,  
Pontypridd, CF37 5UR, UK  
+44 (0) 1443 846100

**TREDEGAR**

23-24 Tafarnaubach Industrial Estate,  
Tredegar, Gwent, NP22 3AA, UK  
+44 (0) 1495 711222

**BRIDGEND**

Biotec House, Western Avenue,  
Bridgend Industrial Estate, Bridgend,  
Mid Glamorgan, CF31 3RT, UK  
+44 (0) 1656 750550

